
ArLyne M. Diamond, Ph.D.

Diamond Associates

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CURRICULUM VITAE

Partial Update July 2018

Curriculum Vitae

Contents

Summary: Many years of experience teaching, training, consulting, counseling and coaching in the private and public sector as well as in colleges and universities.

High accolades/evaluations for interactive, practical and interesting presentations. Excellent platform skills, Create curriculum and lesson plans. Published six books, two theses and several hundred articles.

Many positive testimonials from clients (on website.)

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Education

M.B.A.	Business and Management (not completed) Keller Graduate School/DeVry University, San Jose, CA	2012
M.B.A.	Business Administration and Organizational Development (not completed) University of Phoenix, San Jose, CA	1988
Ph.D.	Clinical Psychology Pacific Graduate School of Psychology, Menlo Park, CA	1984
Audit	Law classes Stanford Law School, Stanford, CA	1984
M.S.	Clinical Psychology Pacific Graduate School of Psychology, Menlo Park, CA	1978
M.S.	Clinical Psychology California State University, San Jose, CA	1972
B.A.	Psychology—with distinction California State University, San Jose, CA	1969
A.A.	Liberal Arts—with honors DeAnza College, Cupertino, CA	1967
	Business, management, marketing and economics courses Various schools, including New School for Social Research, New York, NY	
	Sexual harassment, diversity, discrimination workshops Various associations	
	Citizen's Police Academy — Santa Clara County Sheriff's Department — Santa Clara Police Department	
	Several courses in CERT (Community Response Team) City of Santa Clara – Fire Dept. –	

Experience—Business and Management

Diamond Associates, Santa Clara, CA Consultants to Management

1981 – Present

Multi-faceted, ArLyne Diamond, Ph.D. has extensive experience in a wide range of disciplines (business, education, psychology, law, marketing, management and consulting) enabling her to see things from a variety of angles, cleaving to the essence of a problem quickly, thus she offers her clients creative and practical solutions. Specializing in *People and Processes in the Workplace*, ArLyne describes her work as: **Helping You Get the Most out of Yourself and Others**. Dr. Diamond says: **“I improve culture by working with people to resolve problems.”**

She partners with CEOs to create organizational effectiveness as well as working with entire departments, teams, small groups, and individuals, at every level in an organization. Her clients range from boards of directors and upper management to support staff. She works with professional practices, businesses, non-profit associations, and government agencies (including police and fire), as well as with professional and career development for individuals. She is well noted for her skill in large and small group process, including strategic planning, executive team building, change, quality improvement, customer satisfaction, conflict resolution, and streamlining of systems. She trains boards, leaders, managers, committees and global teams to work more effectively together.

People Skills Consulting/Training

- Board of Directors and Leadership Training & Retreats
- Strategic Planning, Group Decision Making & Problem Solving Continuous Improvement and Quality Workshops and Retreats
- Executive Team Selection, Development and Maintenance
- Managing People, Programs, Products and Processes for Excellence, Creativity - and Motivation
- Cultural and Business Change - Managing the Transition & Growth
- Global employees, customers, and vendors
- Communication, Image and Presentation Skill Development
- Persuasion, Mediation, Negotiation
- Communication, Diversity, Gender, Discrimination & Harassment
- Conflict Resolution, including Arbitration, Mediation and Conciliation
- Customer Service/Satisfaction –Internal & External
- Morale, Motivation, Productivity, Loyalty, and
- Career and Professional Development Planning and Implementation
- Talent Management
- Succession Planning
- Compliance issues – especially Preventing Harassment, Discrimination and Bullying

Process Development Workshops and Seminars

- Development of Business, Marketing and Sales Strategies,
- Tactical Decisions and Implementation,
- Organizational Development
- Streamlining, Re-engineering, Infrastructure, continuous improvement, quality
- Customized Performance & 360 degree evaluations & training in their use
- Administrative Systems including Policy, Procedures, Job Descriptions, and Forms, and staff development and training of procedures and systems

Start-ups find her varied skills and experience useful. In addition to helping them develop their “road map” and Business Plan, she helps select the right mix of personnel, trains effective upper management teams and creates much needed infrastructure which can then be utilized by staff she trains. Policy, procedure and systems are also developed.

Small Businesses and Professional Practices find her consulting about “The Business of the Profession” useful in developing their business, marketing/sales, employee, and customer skills. She also works with them to create policies and procedures.

As a **Professional Development Consultant**, she helps Leaders and those on the fast track for promotion, as well as professionals in private practice and those aspiring for political office. Her clients improve their interpersonal relationship skills, image, presentation, and management style as well as their strategic decision making abilities. They learn to work more effectively up and down the chain of command. Dr. Diamond leads forums for CEOs and Leaders which meet monthly. She also offers other public workshops, as well as those she offers business clients.

Dr. Diamond teaches university courses in: Organizational Development, International Business, Quality for Organizational Excellence, Leadership and Organizational Behavior, Change Management, Business Planning Seminar, H.R. Planning Capstone, Working with a Multi-Cultural Organization, Marketing, Mediation, Diversity, Negotiation Skills, Conflict Resolution, Interviewing and Hiring Practices, Ethics and Expectations in the Workplace, Group Decision Making and Problem-Solving, and Career and Professional/Personal Development. In the past she taught graduate level psychology courses, including psychological testing and evaluation, career counseling, and many others.

Her University affiliations include DeVry University – Keller Graduate School of Management, Lincoln Law School, San Jose State University, various campuses of University of California, University of Judaism, Notre Dame deNemur University, Stanford University, Continuing Education, and DeAnza College. She also guest-lectured at Stanford Law School and other colleges and universities.

Dr. Diamond also teaches persuasion, negotiation and conflict resolution. She uses mediation, facilitation and arbitration skills with clients to resolve workplace conflict. She taught mediation to and was an arbitrator for the Better Business Bureau, as well as having been an arbitrator for the Santa Clara County Bar Association. Her course Conflict in the Workplace at Stanford Continuing Education is using her book: **Conflict in the Workplace Caused and Cures**.

Her community service and committee work is vast and includes being President and on the Board or Advisory Board of many organizations. A separate listing is available. Dr. Diamond has provided hundreds of workshops to association, non-profit, religious, and corporate boards. This background led to the creation of two of her books.

ArLyne, a noted public speaker appears on radio, television YouTube, and Facebook, discussing a wide range of business and management topics.

She has been described by others as seeing things clearly, being perceptive about people, and articulate and comfortable in style.

Internationally quoted and frequently published in textbooks, newspapers, and magazines, Dr. Diamond authors her own newsletter and has a regular column in the international magazine *Outsourcing*. She writes for and is regularly quoted by BNA (Bureau of National Affairs) and other professional magazines and newsletters. She wrote a column, *Workplace*, for the San Jose Business Journal and provided guest columns on management to Silicon Valley BizInk. She has been quoted in *Entrepreneur* and the *Harvard Management Communications Letter*. When on the Advisory Board of the ADA Compliance Group, she wrote a regular column for their magazine. Googling “ArLyne Diamond” will provide a fairly comprehensive list of the articles in which she is quoted, as well as a partial list of those she’s written.

Articles and past-copies of her newsletter: *Diamonds to You* can be located by visiting her website: www.DiamondAssociates.net.

Her books: **Conducting Workplace investigations: Designated Investigator, Culture; Inside the Company and Outside the Country, Leading and Managing A global Workforce and Conflict in the Workplace: Causes and Cures**, were published by Robertson Publishing Co. **Leading and Managing in a Global Economy** was published by Happy About Publications.

Her books **Training Your Board of Directors: A Manual for the CEOs, Board Members, Administrators and Executives of Corporations, Associations, Non-Profit and Religious Organizations** (With a special Section on the Sarbanes-Oxley Act, which raises the standards for corporate governance, even if you are not legally bound by it.) and, **The “Please” and “Thank You” of Fundraising for Non-Profits** are available at: www.productivepublications.com and have been purchased internationally.

In production is a book series: *The Business of the Profession*, designed to help professional practices and small businesses understand business practices, needs, management, marketing and business development.. Dr. Diamond has also completed the research for her book: *CEO: Creatively Energized Organizations*, which is a leadership and management training book and is in the process of completing this book as well. Her workbook “*Roles and Responsibilities in the Workplace*” has been used in the training of many groups of entry-level employees and is being converted into a supplement for Corporate Policy and Procedure Manuals.

As owner and administrator of Diamond Associates, founded in 1981, ArLyne has experience in all aspects of small business ownership and management of professional and support staff.

Like a Diamond, using ArLyne Diamond, Ph.D. as your consultant will prove to be a wise investment that appreciates in value over time.

Background

Her early work experience includes having been an executive secretary, bookkeeper, office manager, credit and collections manager, efficiency expert, systems designer and troubleshooter. She conceived and created the first ever Customer Service Department in an international sales distribution organization. She designed, staffed, managed and created all procedures for it. Upon moving to California, she became a business and management consultant.

She founded Diamond Associates in 1981, and has been the managing partner and administrator - thus having first-hand experience running a business.

Dr. Diamond has two master's degrees and a doctorate in Psychology. She also studied business management, organizational/ industrial psychology, law, and a mix of other subjects. For example, she attended law classes at Stanford Law School, Master of Business Administration classes at the University of Phoenix, and at the Keller Graduate School of Management and Economics classes at the New School for Social Research.

As a Commissioner on the Status of Women, she was chair of the Women's Workplace Issues Committee. She was a founding member of the Northern California Consortium of Women's Re-Entry Programs, and served as a consultant to Junior Colleges throughout Northern California, creating and teaching counseling and career development courses. ArLyne has counseled hundreds of women in personal and professional development and speaks regularly about women's issues.

She was the founding President of the Santa Clara County Chapter of the American Psychology-Law Society and served on its board for several years. She was a testifying forensic expert, and consulted to judges, attorneys, police and other professionals. Dr. Diamond practiced as a therapist in Santa Clara County for twenty years. In addition to working with individuals, couples, families and groups, she trained and supervised other mental health professionals. She also created and facilitated hundreds of workshops.

In addition to her current professional practice as a consultant, ArLyne devotes much of her time to social issues and community service. She serves or has served on a wide variety of community boards and commissions. For example, she worked with the Santa Clara Diabetes Society developing their support and education programs. She created and moderated a series of programs, featuring 35 speakers, called *Breaking Down the Walls of Fear and Hate*, held in conjunction with the Smithsonian Institution's exhibition, *A Day in the Warsaw Ghetto*, which earned the 1992 Santa Clara County Human Relations Award. She served on the Associate Board of the San Jose Symphony, where among other projects she chaired the Walk-A-Thon committee. She was President of her Homeowner's Association for five years and has served on many Professional Committees as well.

She is currently on the Board of Directors of the Santa Clara Chamber of Commerce and is a member of the Rotary Club of Santa Clara.

A comprehensive list of her community service is available on her website.

A Sample of Recent Projects

Downtown Business Association: This association needed new life brought into it, which in part was being demanded by a new group of dynamic women business owners. My role was to help improve communication and reduce conflict between different groups with somewhat different needs and interests. Change was mandated and change management was part of the necessary elements of my interventions. I also dealt with staff issues, including evaluation and recommendations for future needs. I conducted a half day huge visioning – mini-charette which ultimately was the foundation for strategic planning decisions made by the incoming board. Working with both the outgoing and incoming boards, I designed a board training and strategic planning workshop, which I managed and facilitated, partially using my book: Training Your Board of Directors.

Mentoring Two Young Women: What contrasts can be found when mentoring young women! Although both have the same initials (which I will disguise for their confidentiality) they couldn't be more different. MA came from a highly dysfunctional family, was a teenage single parent, had a horrible experience in school and finally obtained a GDA. Currently in an abusive relationship, she is attempting to raise her daughter, work part time and attend college. HM is a child prodigy, having graduated college at age 18 and is planning to go to Oxford for her graduate work. MA has a chip on her shoulder and is hard to help, whereas HM is open, receptive and incredibly responsive. What contrasts!

High Tech – Fortune 100 Company: With a new CEO, dedicated to cleaning house and making the company more efficient, a group of managers were concerned about how to handle the change themselves and manage it for their employees. I consulted to this group for six weeks helping them accept and manage the transition. I also coached one of these executive managers, helping her get her next promotion and large project.

International Tutoring Company: This fast growing on-line personalized tutoring company is using me as it's V.P. of Strategic Planning, Organizational Development, Operations, and Marketing.

Transportation Organization: At the request of the CEO of this newly modernized and fast growing organization, I worked in each department in each division offering recommendations, dealing with conflict, streamlining systems, creating customer service and customer satisfaction processes, and helping managers be more effective with their staff. In addition, I conducted weekly management training courses for the upper management staff.

Software Development Company: This company, consisting primarily of highly specialized technical designers wanted to improve the skills of their managers. I conducted three series of nine month programs for selected staff which included teaching them how to manage people, programs, products, processes, meetings, and work with others that they managed from a distance (primarily India.)

Software Development Company: Prior to their being sold, I worked directly with the CEO helping him develop and manage his executive team as well as coaching him in his CEO style and responsibilities. Also provided strategic and tactical advice to managers in many departments as well as helping them implement solutions. The departments were as diverse as marketing, sales, administration, operations and human resources. In addition to guiding them in job analysis, description and interview procedures, was part of the interviewing team. Management training included team building, diversity, and cross-training of staff. Developed policy and procedure manuals, office systems for inventory, bookkeeping, credit and collections. I also helped with many other aspects of management's growing needs. At the end of my contract, this company was positioned to be sold – and it sold well. The CEO has moved on to create another company.

Accounting, Medical and Law Practices: I have worked with many professional practices over the years, including having been the managing partner of my own group practice. My services range from business and marketing development to case management and organizational procedures.

- ◆ Create effective and supportive work teams and teach professionals how to be leaders and managers.
- ◆ Teach “The Business of the Profession” and am writing a series of books on the subject.
- ◆ Design policy, procedures, forms, and office systems.
- ◆ Handle all aspects of projects that the busy professional-owner has no time to manage.
- ◆ Even managed office moves, including all aspects of facilities design, purchase of furniture, equipment, cubicles, art, supplies, and supervised the installation of everything. I negotiated lease terms with landlords, realtors, sub-letters and lawyers.

Private Schools: I provided conflict resolution and team development helping increase cooperation between professional and support staff. Also offered workshops dealing with diversity and gender issues. For another school, I made recommendations for employee training and accountability, space re-organizing, and training program development.

Individual Professional Development: My work with people striving for professional growth and career development includes the following areas:

- ◆ Strategy and tactics for scaling up – to double size and revenue.
- ◆ Improvement of professional image and development of persuasive powers.
- ◆ Managing people more effectively.
- ◆ Climbing the Corporate Ladder – and understanding the tactics and politics of getting visibility, increased responsibility, and promotions.
- ◆ Business practices, marketing strategies, small business systems.
- ◆ Acculturation to Silicon Valley’s culture for people from other areas/countries.
- ◆ Working with people from different backgrounds, ages, genders, cultures.
- ◆ Social and cultural grace.
- ◆ Communication skills.
- ◆ Decision making and problem solving.
- ◆ Communication and cooperation with others, working within a team structure.

Other Corporate Clients: Management development and training, workshops for managing creativity and innovation, people issues of all kinds, compliance, diversity, discrimination and conflict resolution. Job analysis, description, interviewing, hiring and firing, performance appraisals, team building, motivation, sanctions, and increased loyalty and productivity.

Clients and Industries - A Partial List

Partial List of Clients

Analog Devices
 Black Mountain Spring Water
 California School Employees Associations (CSEA)
 Challenge Learning Center
 Chevron, Inc.
 CIE Institute
 Consolidated Freightways
 Cornish & Carey Realtors
 County Counsel
 City of East Palo Alto
 City of San Carlos
 DeVry University
 G.D.A. Technologies
 Genesys Telecommunications
 Good Samaritan Hospital
 Giurliani, USA
 Hewlett-Packard
 Hyster Trucking Company
 IPCO Hospital Supplies Inc.
 L&T Infotech, Ltd.
 Linear Integrated Systems
 Marin County Risk Mgmt. Consortium
 Maxtor Corp.
 Metro Publishing Co.
 MicroPower Systems
 Mission Community College
 Network General
 Oracle, Inc.
 Pacific Telesis
 Palo Alto Fire Dept.
 Patpatia & Associates
 Piedmont Police Dept.
 Prudential Insurance
 Samsung
 Samtrans (San Mateo County Transit District)
 San Jose State University
 Santa Clara City Fire Dept.
 Signetics
 Silicon Valley Engineering Council
 Schlesinger-Siemens Electrical
 Teknema, Inc.
 U.C. David Medical Center at Sacramento
 Valley Transportation Association VTA
 L.W. Williams, CPA Professional Corp.
 Willow Glen Downtown Association

Range of Industries

Aerospace and Defense
 Advertising, Public Relations & Marketing
 Associations, Professional, Charitable, Religious
 Business – Small & Privately Owned
 Clothing, Textile Manufacturing & Sales
 Computer & Computer Peripherals
 Education, Colleges & Universities
 Electrical & Mechanical Consultants
 Food & Food Services
 Government – County, City, Fire, Police
 Government – Transit/Transportation
 High Tech Startups and Established Firms
 Hospitals & Hospital Supplies
 Insurance Agencies
 IT Outsourcing
 Internet & Web 2.0
 Manufacturing – Clothing, Food, Paper, etc.
 Marketing
 Mobility – Health
 Newspapers
 Professional Offices– Legal, Medical, Accounting
 Real Estate
 Sales Organizations
 Security
 Semiconductors
 Software Development
 Social Networking
 Telecommunications
 Transportation – Rail, Bus, Trucking
 Unions

Experience—Teaching

GRC Educators, Training Doyens, Lorman & OnLine Compliance Panel Various courses – all of which were also offered through Illumeo (below)	2017 - Present
Illumeo (formerly Proformative) Change: The People Side Effective Workplace Negotiation Ethics and Attitude in the Workplace Interviewing: The Art & Science Investigating a complaint in the Workplace Rewards and Recognitions that get you what you want to achieve Onboarding Marrying career Development with Succession Planning Group Decision Making and Problem Solving Resolving Workplace Conflict Management's Role in Preventing Harassment, Discrimination, Abusive Behavior and Bullying Visibility Enhances Promotability Delegation for Managers Preventing Harassment, Discrimination, Abusive Behavior and Bullying in the Workplace (for staff) Effective Meeting Management for Leaders, Managers and Facilitators Company Culture: Creating and Maintaining the best Cultural and Behavioral Information for Business in an International Global Environment (Part 1 of 2) Doing Business in a Global Environment: Country Specific Cultural & Behavioral Information (Part 2) Maintaining a culture of Innovation and Creativity	2015 – Present
ProMatch, A Division of Nova, Sunnyvale, CA. Jump Start Your Job Search Marketing (Branding) Yourself Strategies and Tactics for your Job Hunt Self-Assessment Seminar Who Are You (Parts I & II) Negotiation Skills for Women Getting Your Moho Back Enhancing Your Professional Image (Your unique brand) Business Planning Seminar Negotiation Strategies and Tactics Individual Coaching: Interviewing, Negotiation, Resumes, Cover Letters, etc.	2013 - 2015
Stanford University, Continuing Education Conflict in the Workplace	2011- Present
Keller Graduate School of DeVry University, San Jose, Fremont, Oakland, CA Leadership and Organizational Behavior Quality and Performance Excellence International Business Employment Law Human Resource Planning (Capstone Project) Managing Change Business Planning (Capstone Project) Negotiation Strategies	2008 – Present

DeVry University, San Jose, CA (undergraduate courses) Career Development Psychology of Work and Life	2008 – Present
Lincoln Law School, San Jose, CA The Psychology of Practicing Law	2009 – 2009
San Jose State University—Professional Development, San Jose, CA Advanced Training for Board Directors & CEOs of Organizations (Corporations) and Associations	2004 - 2008
University of Notre Dame de Namur, Belmont, CA Organizational Behavior Multi-National Business and Economics	2001 – 2002
University of California—Davis, Davis, CA Leading Diverse Cultures—A Multi-Faceted Challenge	1998
University of Judaism, Los Angeles, CA Group Problem Solving and Decision Making in Non-Profit Management	1997
University of California Santa Cruz Extension, Santa Clara, CA Culture and Cultural Diversity (TESL/CLAD4) Dealing with People Who Are Different Diversity in Dispute Resolution Diversity with a Difference Global Savvy: Working and Managing in a Global Economy Protecting the Employer and Employee in Changing Organizations (guest lecturer in quality management course) Psychology of Buying (Understanding the Consumer) Service Marketing—Marketing Professional Services Soft Skills (leadership, management, interpersonal relations, communication)	1993 - Present
West Valley—Mission College District, Saratoga, CA Finding, Hiring & Effectively Using the Right Person for the Job Marketing Professional Services Roles and Responsibilities in the Workplace (ethics)	1996 - 1999
University of Santa Clara, Law School, Santa Clara, CA Understanding Psychological Testimony (for lawyers & judges)	1981
Stanford Law School, guest lecturer, Palo Alto, CA Children's Rights Clinical Evaluations and Interviewing of Juveniles Issues in Custody and Visitation	1980 - 1990
DeAnza College, Cupertino, CA Career Decisions for Women Personal & Social Adjustment Vocational & Personal Counseling	1973 - 1977

San Jose State University, San Jose, CA
(Includes teaching, substitute teaching, and teaching assistant)
Elementary Statistics
Intelligence Testing Practicum
Personality & Emotional Problems of Children
Psychology of Adolescence
Projective Techniques I (TAT & others)
Projective Techniques II (Rorschach)

1969 - 1972

Experience—Psychology

Diamond Associates, Santa Clara, CA

1981 – Present

Consulting—Business/Industry/Professional Practices
See Consulting experience above.

Consulting—Medical Profession

Staff-patient, physician-nurse relationships and stress reduction for staff and patients in emergency rooms. Business and personnel issues consultant to a variety of medical practices. Policy, procedures, rules, regulations, forms.

Diamond Associates, Santa Clara, CA

1981 - 1989

Counseling—Therapy

Career counseling; couple, family and group therapy; custody mediation; hypnotherapy; individual psychotherapy with adults, adolescents and children.

Evaluations

Placement, psychological assessments, disability and legally related issues.
Psychological evaluations for industry, career change, custody, school-related issues.

Forensic

Expert witness testimony and evaluations in criminal, juvenile, personal injury, domestic and custody cases. Consultant to attorneys in strategy negotiation, witness preparation, jury selection, cross-examination, understanding psychological testimony, and preparation and defense of child sexual abuse cases.

Associated Psychologists, Santa Clara, CA

1973 - 1981

Counseling—Therapy

Responsible for individual, group, marriage, family and child therapy. Evaluations for vocational, educational, personality, adoptions, etc., and hypnotherapy. (Originally served as Psychological Assistant to Dr. Eva Laskin.)

Custody Evaluations and Mediation

As Associate Director of Families in Transition (a division of Associated Psychologists), provided psychological evaluations of parents and children regarding issues of custody and visitation, recommended and testified to the court; mediated custody and visitation issues using techniques from counseling and dispute resolution. Was one of California's first professional mediators.

Forensic

Consultant to attorneys in criminal, juvenile, domestic and custody cases. Pursuant to court requests, submitted psychological evaluations in criminal, juvenile and domestic cases. Appeared as expert witness in the superior and municipal courts of numerous counties.

Applied Human Systems, Santa Clara, CA

1971 - 1973

Licensed as a Psychological Assistant to K. Michael Schmidt, Ph.D., with responsibility for therapy, counseling, vocational-educational testing, personality and disability evaluations, and hypnotherapy.

Lighthouse Foundation, San Jose, CA

1971

Intern—individual and group counseling for alcoholics.

Adult and Child Guidance Center, San Jose, CA

1970

Intern—individual and group therapy with parents and emotionally disturbed children.

**California State University Counseling Center and Family and Child Clinic,
San Jose, CA 1970**

Intern—individual, marriage, family and groups.

Heald College, San Jose, CA

1964 - 1965

Counselor—academic and personal problems.

B'nai Brith, New York, NY

1956 - 1961

Advisor—teenage girls, under supervision of psychologist.

Veteran's Hospital—Bronx New York, NY

1954 - 1961

Counselor to paraplegic, quadriplegic and psychiatric patients,
under the supervision of the Chief of Psychiatry.

Early Business Experience

A separate resume for early business experience available upon request.

1954 – 1972

Professional and Service Organizations

(partial listing of past/present and detail of volunteer leadership participation)

Addison Penzak Jewish Community Center	
Alzheimer's Association	
American Business Women's Association	
American Diabetes Society	
American Management Association	
American Psychological Association	
American Psychology-Law Society, National	
American Psychology-Law Society, Santa Clara County, CA	Founded the first chapter of this organization. Was President and on its board for several years.
American Society of Clinical Hypnosis	
American Society of Training and Development (ASTD)	
Amnesty International	
Arthritis Foundation	
Bay Area Organizational Development Network	
Better Business Bureau, Santa Clara County, CA	Arbitrator and mediator. Taught arbitrators to conduct mediation.
B'nai Brith Girls, New York City, NY	President of chapter, regional president district office. Volunteer work with psychiatric, paraplegic, and quadriplegic patients in Bronx Veteran's Hospital.
B'nai Brith Women, New York City, NY	Youngest woman chapter president. Advisor to youth groups, Anti-Defamation League.
California Association of Marriage & Family Therapists (CAMFT), Santa Clara County	
California Attorneys for Criminal Justice (CACJ)	In addition to membership, offered workshops to attorneys and judges.
California State Psychological Association	
Casa del Valle Homeowners Association, Santa Clara, CA	President of Board of Directors. Board member for five years.
CEO Leadership Forum of Silicon Valley, San Jose, CA	Founder and leader.
Challenge Learning Center, Mountain View, CA	Board member.
Commission on the Status of Women, Santa Clara County, CA	Commissioner and Chair of the Women in the Workplace Committee.
Commonwealth Club	
Court-Appointed Special Advocate (CASA)	
Diabetes Society of San Jose, San Jose, CA	Member of executive team creating educational and emotional support programs.
Giraffe Society	
Good Samaritan Society	

International Organization of Women in Technology
(WITI)

Jewish High-Tech Community,
Silicon Valley, CA

Joint Venture: Silicon Valley, San Jose, CA

Kenna Club

Multiple Sclerosis Society

National Association of Criminal Defense Lawyers

National Association of Women Business Owners
(NAWBO)

National Federation of Independent Businesses
(NFIB)

National Organization of Victim Assistance (NOVA)

National Speaker's Association (NSA)

Organizational Development Network (OD)

Parents without Partners, San Jose, CA

Peninsula Professional Women's Network

Professional and Technical Consultants
Association (PATCA), Mountain View, CA

Rotary, West Valley and Campbell, CA

Rotary Club of Santa Clara, CA

San Jose Symphony Associate Board

Santa Clara Chamber of Commerce

Santa Clara County Bar Association

Santa Clara County Diabetes Society

Santa Clara County Psychological Association

San Jose Symphony Associate Board,
San Jose, CA

Service Corps of Retired Executives (SCORE),
Silicon Valley, CA

Silicon Valley Engineering Council

Sunnyvale Chamber of Commerce

Temple Emanu-El, San Jose, CA

Toastmasters, Sunnyvale, CA

Union of American Hebrew Congregations (UAHC),
National and regional

Vanguard, Silicon Valley, CA

Women's Re-Entry Programs Consortium,
Northern California

World Forum, San Jose, CA

Membership Chair. Board Treasurer.

Member, Streamlining Steering Committee.

Lecturer and workshop leader for multiple courses

Advisory board.

Referral service, directory, newsletter.

Membership chair. Program chair.

Grants Writing Committee Chair

Board of Directors

Fee arbitrator.

Chaired Walk-A-Thon committee.

Counselor, public speaker, and trainer of counselors.
Workshop board.

Board Development - Training

Board member, Chair of Adult Education Committee.

Board of Directors and leadership training for
synagogues.

Founder and vice president of this service
organization based on the philosophy of
objectivism.

Consulted to WREPs at several junior colleges.
Taught Counseling and Career Decisions for
Women.

Plus various community ad-hoc, professional, and academic committees.

Media Interviews

(partial listing)

Diamond, ArLyne Ph.D. The following list from December 2017 – July 2018 is only a partial list of radio/tv interviews of ArLyne Diamond, Ph.D. They are listed by the Name of the show or interviewer.

WHO Radio, Des Moines, IA (June 28, 2018)

Survey says 20% of Educators Suffer Sexual Harassment or Assault in the Workplace

You Two America: America Trends (June 28, 2018)

The James Lowe Show (June 26, 2018): Four Activities that will help you get fired

Kevin Gallagher Morning Show: (June 20, 2018) In Age of #MeToo: can there be forgiveness?

WLW Ken Broo (June 16, 2018) Four Activities that will help you get fired

Corp! Magazine (June 15, 2018) How Millennials and Gen Z will get along in the workplace

The Morning with Gordon Deal (June 14, 2018) Four Activities that will get you fired

Kevin Gallager (June 13, 2018) Miss America Swimsuit: Respected Women's Rights

You Two America (June 6, 2018) Various topics

Debbie Nigro Show WGCH (June 4, 2018)

Like Roseanne, All Americans are Just one Bad Tweet Way from Being Fired.

Michael Patrick Shiels: Michigan's Big Show (June 4, 2018)

Why Millennials think they are better at their jobs than their bosses

Jen Walker 700 WLWV (May 30, 2018) Why Shouldn't You Date a Co-Worker?

Lara Larson Show (May 28, 2018) Starbucks

Allan Loudell WDEL (May 29, 2018) Starbucks

News Talk 590 WVLK AM (May 29, 2018) Starbucks

James h. Brown, Jr. common Sense Radio (May 27, 2018) Starbucks Racial Bias Training

KRLD and TSN (May 24, 2018) Starbucks Racial Bias Training

The James Lowe Show ((May 24, 2018) Age Discrimination & Women in the Workplace

Entrepreneur Magazine (May 21, 2018) About me

KOGO, San Diego (May 21, 2018) Age Discrimination and Women in the Workplace

Baton Rouge's Only Live and Local Morning Newstalk (May 21, 2018)

Age Discrimination & Women in the Workplace

The Morning News Host Sergio Sanchez (May 18, 2018)
Most companies have done nothing to prevent sexual harassment

KSCO Santa Cruz (May 15, 2018)
Age Discrimination & Women in the Workplace

Mary Jane Popp KAHN (May 15, 2018) Why Millennials Think they are better than their bosses

Brett Winterlie Show (May 14, 2018)
Unfriendly Skies: 70% of Flight Attendants Say They've been Sexually Harassed

Michael Patrick Shiels: Michigan's Big Show (May 14, 2018)
Why Millennials Think they are better than their bosses

Allan Loudell WDEL (May 8, 2018) Why Millennials Think they are better than their bosses

Kevin Gallagher (May 8, 2018) Why Millennials Think they are better than their bosses

Street Wise w/Lou T (May 5, 2018) Charley Rose, Washington Redskins cheerleaders, Bill Cosby Sentences

Jennifer Campbell Show 570 News (May 4, 2018) Bill Cosby Lost, #MeToo Movement Won

WRNE (May 3, 2018) Starbucks Sensitivity Training

Fox News Radio Tour (4 stations) (May 3, 2018)
1 in 5 US Companies still lacking in Sexual Harassment Training

Mary Jane Popp (May 2, 2018)
1 in 5 US Companies still lacking in Sexual Harassment Training

The Diane Jones Morning Show (May 2, 2018) Bill Cosby Lost #MeToo Movement Won

Dave Edwards, WHBY (May 2, 2018) Why shouldn't you date a co-worker?

Kevin Gallagher (April 30, 2018) Bill Cosby Lost #MeToo Movement Won

WNPV AM (April 30, 2018) Bill Cosby Lost #MeToo Movement Won

Bob Salter, WFAN 101.9 (April 29, 2018) Sexual Harassment in the Workplace

Brian & Lee (April 24, 2018) Starbucks Sensitivity Training

Chip Franklin, KGO (April 24, 2018)
1 in 5 US Companies still lacking in Sexual Harassment Training

:Larry Rifkin Show (April 23, 2018) Why you should not date a co-worker

Allan Loudell (April 18, 2018) In age of #MeToo Can there be forgiveness

John Reid, Richmond Morning Show (April 18, 2018)
Starbucks to close all company owned stores for racial bias education day

Allan Loudell (April 12, 2018) Wealthy men fearful that #MeToo will be used for extortion
KATQ Radio (April 11, 2018) April Marks Sexual Awareness Month and Statistics are Staggering
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The Frankie Boyer Show (April 11, 2018) Men account for nearly 1 in 5 complaints of sexual harassment

KFYI (April 6, 2018) April Marks Sexual Awareness Month and Statistics are Staggering

Jay Oliver, LI News (April 5, 2018) April Marks Sexual Awareness Month and Statistics are Staggering

You Too TV (April 4, 2018) Politics in the workplace

John Grayson and Jennifer Blome (March 29, 2018) Why you shouldn't "friend" the boss

Derek Hanson KFGO (March 22, 2018) Is March Madness taking away from office productivity

600 KCOL (March 22, 2018) Why you shouldn't friend the boss

Bob Schmidt 1490 WLFN (March 22, 2018) Is March Madness taking away from office productivity

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Five Office Behaviors that should be avoided in a sexual harassment free workplace

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Steve Newman Live and Local for Lunch (March 13, 2018) Open topics

Kevin Gallagher (March 7, 2018) What you should do if you've been falsely accused of harassment

Fox news Radio Tour 9 interviews (March 6, 2018) Open topic

Peter Anthony Holder (March 5, 2018) Open topic

Lou Telano (March 3, 2018) Why the #MeToo Movement may inadvertently be hurting women and men

Mary Jane Popp (February 27, 2018) Five ways men should interact with women in today's workplace

Allan Loudell (February 27, 2018) New York may force businesses to conduct sexual harassment training

Lars Larsen (February 26, 2018) New York may force businesses to conduct sexual harassment training

Frankie Boyer Show (February 26, 2018)

Study finds 75% of workplace harassment victims experienced retaliation when they spoke up

Kim Pagano Show (February 22, 2018)

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Kevin Gallagher (February 22, 2018)

Study finds 75% of workplace harassment victims experienced retaliation when they spoke up

Common Sense Radio (February 18, 2018) Why the #MeToo movement might be hurting women and men

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Simon Conway (February 6, 2018) Romance in the workplace hits a ten year low

Gordon Deal (January 31, 2018) 5 tips on how men should act at an office super bowl party this year

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Five office behaviors that should be avoided in a sexual harassment free workplace

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Cavin, P. (1998, Summer). ArLyne Diamond, Ph.D.: A caring colorful dynamo. *Women's Connection*.

Williams, L.W., CPA. (1997, December). Finding help when you need it. *The Tax Advisor*.

Presentations, Seminars, Speeches and Workshops

(partial listing Not updated since 2011)

Twenty First Century

Diamond, A. (June – July 2011) Conflict in the Workplace. Stanford University, Continuing Education

Diamond, A. (May, 2011) Capture Your Audience. Civil Society Institute, Santa Clara University

Diamond, A. (March, 2011) Interest and Challenges of Working in a Global Economy, Silicon Valley Institute of Accountants,

Diamond, A. (Jan. 2011) Developing Talent for Leaders/Managers, VPE/CTO Community of Practice

Diamond, A. (2010, December 12). The Feed and Care of Volunteers and Committee Members, for Temple Beth Torah, Brotherhood, Fremont, CA.

Diamond, A. (2010, November 16). Mentoring for ASWA, Silicon Valley, CA.

Diamond, A. (2010, October 12). Managing Effective Virtual Meetings for International Management Group.

Diamond, A. (2010, October 7). Getting IN: How to Get the Interview - and Get the JOB, for CSIX.

Diamond, A. (2010, August 12). The Feed & Care of Employees - From Hiring to Firing, for San Jose, Silicon Valley Chamber of Commerce.

Diamond, A. (2010, July 14). Winning Testimony is Convincing Testimony: Judges and jurors need to feel what you are conveying." for FEWA (Forensic Experts Witness Association).

Diamond, A. (2010, June 15). Staying Up During Down Times, for Jewish Family Services.

Diamond, A. (2010, May 18). Doing More with Less: Strategies for Improving Performance, Increasing Motivation and Leading Your Team to Success in these Trying Times, for SD Forum.

Diamond, A. (2010, February 23). The Psychology of Practicing Law - a Three Day Seminar, for the Alumni of Lincoln Law School.

Diamond, A. (2010, February). International Business Etiquette: Tips on Limiting Your Drinking While Doing Business Abroad - for Corporate Attorneys, ACC-SFBA, Santa Clara and San Francisco, CA, 2010

Diamond, A. (2009, December 17). Leadership Includes Volunteerism, Leadership Launchpad, San Jose/Silicon Valley Chamber of Commerce.

Diamond, A. (2009, November 18). Professional Image, Her World, DeVry.

Diamond, A. (2009, November 8-13). Guest Blogger: Silicon Valley Project Management Blog.

Diamond, A. (2009, October 29). Why ME? = convincing the interview you are the best applicant for the positions.

Diamond, A. (2009, October 8). Doing More with Less and Surviving at Project Management Institute, Silicon Valley.

Diamond, A. (2009, June 18). Marketing You during Hard Times, German American Business Association, Palo Alto, CA.

Diamond, A. (2009, February 5). Managing in the Middle, IEE, Santa Clara, CA.

Diamond, A. (2009, January 19). Guest Blogger: Silicon Valley Project Management Blog.

Diamond, A. (2009, January 21). Managing Unequal Teams Experiencing Conflict and located in different areas, UCSC Silicon Valley, CA.

Diamond, A. (2008, September 11). Marketing and Customer Service Superior Strategies, San Jose/Silicon Valley Chamber of Commerce.

Diamond, A. (2008, April 9). Be Powerfully Persuasive, Civic Society Institute, Santa Clara University. Coaching: Keys to Improved Results, German American Business Association (GABA).

Diamond, A. (2008, February 6). How to handle a Whistleblower: Understanding HR's role in an Internal Investigation, Bureau of National Affairs (BNA).

Diamond, A. (2007, November 17). Understanding the Psychology of Your Characters, their Families and Their Motivations, California's Writer's Association SF Chapter.

Diamond, A. (2007, November 11). Developing Board, Committees and Volunteers, American Dream Coalition.

Diamond, A. (2007, June 30). Managing Creativity, Reason Weekend, Reason Foundation

Diamond, A. (2007, June 6). Leading and Managing for Creativity, SVII (Silicon Valley Innovative Institute)

Diamond, A. (2007, May 21). Guest Blogger, SVProjectManagement.net.

Diamond, A. (2007, May 29). Networking and Interviewing Tips and Practices, CSIX.

Diamond, A. (2007, March). Humility Doesn't Work Nor Does "It's Not Us, It's Them". CSIX

Diamond, A. (2007, March). IT Consultants Achieve Great Customer Satisfaction by Listening, Communicating, Persuading and Negotiating for IT Consultants at Samsung International.

Diamond, A. (2007, February). Vocational Coaching with Passion, Diamond, ArLyne, Ph.D Interviewed by Craig Nathanson, Tele-Seminar.

Diamond, A. (January 2007). Basics in Entrepreneurship, KASE Entrepreneur Academy, the Korea IT network and the Korean American

Diamond, A. (2006, October). Entrepreneurs.

Diamond, A. (2006, August 19). Autonomy in the Family, Santa Clara University.

Diamond, A. (2006, August 24). Do you really know how to grow your business?, Public Workshop, San Jose, CA, .

Diamond, A. (2006, September 11). Professional Image, Women in Consulting.

Diamond, A. (2006, June 6). Successful networking and interviewing, CSIX. Curriculum Vitae, ArLyne Diamond, Ph.D.

Partially Revised July 2018

Diamond, A. (2006, May). Own Your Own Business So That It Doesn't Own You – How to Stop Working Twenty-Four Hours a Day, San Jose Silicon Valley Chamber of Commerce, San Jose, CA,

Diamond, A. (2006, May). Transformations for Success, CSIX.

Prior Seminars, Speeches and Workshops – by Categories – all given by ArLyne Diamond, Ph.D.

Attorneys & Mental Health Professionals

The Charles R. Garry Trial Advocacy Conference, Intra communications Seminars, Portland, ME, 1986

Managing Sexual Harassment in the Workplace: People and Process, A talk for attorneys pressured to have a very sophisticated understanding of the law, San Mateo Bar Association, San Mateo, CA, 1995

Preparing Child Abuse Cases for Attorneys & Mental Health Professionals, Trial Advocacy Conference, Maine
California Attorneys for Criminal Justice, San Francisco, CA & California Attorneys for Criminal
Justice, Santa Cruz, CA

Boards of Directors

Care and Maintenance of Boards of Directors, CEO Leadership Forum of Silicon Valley, 2004

Hiring and Firing Your CEO, National Association of Corporate Directors, 2004

Board of Directors Training, Silicon Valley Engineering Council (SVEC), March 1997

Board of Directors Training, Open MPEG Consortium, Mountain View, CA, 1995

Board of Directors Training, CSEA, 1987

Board and Leadership Training for Synagogues, Union of American Hebrew Congregations
Over 30 trainings to Boards all over the country from 1994 to 1998

Board of Directors—A Common Mission

Delegation—Not Abrogation

Enhancing Communication Skills in the Boardroom

Goal Setting for the Service Organization

Group Problem-Solving and Decision Making

Leadership Styles, Development and Effectiveness

Strategic Planning

Succession Planning

Child Sexual Abuse, Custody and Visitation Issues

Child Abuse Assessment, Reporting and Treatment, San Jose State University, San Jose, CA, 1987

Child Sexual Abuse, Professional training, San Jose State University, San Jose, CA, 1987

Investigation and Trial Preparation in Child Sexual Abuse Cases, Vanderburgh County Sheriff's Department,
Evansville, IN, 1988

Women Who Abuse Their Children, Dept of Psychiatry, Good Samaritan Hospital, San Jose, CA, 1988

Curriculum Vitae, ArLyne Diamond, Ph.D.

Partially Revised July 2018

A Rational Approach to Child Abuse Evaluations, California Attorneys for Criminal Justice, San Francisco, CA

Joint Custody Workshop, American Psychology-Law Society presentation, Santa Clara County, CA

Mediation: Issues of Custody & Visitation, American Psychology-Law Society presentation, Santa Clara County, CA

Preparing Child Abuse Cases for Attorneys & Mental Health Professionals, Trial Advocacy Conference, Maine
California Attorneys for Criminal Justice, San Francisco, CA
California Attorneys for Criminal Justice, Santa Cruz, CA

The Emperor's New Clothes—Child Sexual Abuse Evaluations, Vocal Conference, California Attorneys for
Criminal Justice, Monterey, CA

Child Sexual Abuse: Evaluation & Treatment of Both Victims and Offenders

Understanding Testimony About Child Molestation

Enhancing Your Communication Skills

Hypnosis As an Aid to the Defense Attorney

Respect: Gaining, Keeping, and Giving It

The Psychologist and the Lawyer: The Difference Between the Soft Chair & the Hard Chair

Understanding Testimony About Child Molestation Resolving Customer and Workplace Conflict

Consulting to Other Professionals

Fun and Supportive Help for the Woman Doctor Who Is Juggling It All, Advanced professional practice seminars, for Kaiser Hospital Female Physicians, at Diamond Associates, San Jose, CA, 1991

The Private Practitioner Who Must Also Administer His or Her Practice, Advanced professional practice seminars, Diamond Associates, San Jose, CA, 1991

Own Your Own Business So It Doesn't Own You, Professional development workshop, 2006

Consultants Dealing With Different Difficult People, for PATCA, 2005

Marketing and Selling Professional Services, 2005

Be Powerfully Persuasive Workshop, Reason Foundation Workshop, 2004

Working with People from All Cultures/in All Countries

Some Advice on Dealing with Clients, Several professional associations, 2004

Professional Practice Roundtable—monthly workshop, 2002 - Present

Consulting "Par Excellence", A series of workshops on business marketing and development, 2004

Curriculum Vitae, ArLyne Diamond, Ph.D.

Partially Revised July 2018

Evaluations and Professional Conduct, Department of Occupational Therapy, San Jose State University, San Jose, CA, 1977

Custody Evaluation Training for Probation Departments, El Centro County, CA, 1979

Legal and Ethical Considerations for the Therapist/Counselor University of Santa Clara, Santa Clara, CA, 1980

The Counselor/Therapist and the Legal Community, University of Santa Clara, Santa Clara, CA, 1980

Understanding and Appreciating Psychological Testing and Testimony, University of Santa Clara, School of Law, Santa Clara, CA, 1981

The Predication of Dangerousness, San Jose State University, San Jose, CA, 1982

Child Sexual Abuse, Professional training, San Jose State University, San Jose, CA, 1987

Communicating with the Engineer, For BPAA (Business & Professional Advertising) San Diego, CA, 1988
And again for BPAA in San Jose, CA, 1987

Investigation and Trial Preparation in Child Sexual Abuse Cases, Vanderburgh County Sheriff's Department, Evansville, IN, 1988

Women Who Abuse Their Children, Department of Psychiatry, Good Samaritan Hospital, San Jose, CA, 1988

Decision Making Tree & Guidelines for Evaluating and Responding to Allegations in Disputed Custody and Visitation Cases, Grant proposal, presented to American Psychology-Law Society, 1988

For the Private Practitioner Who Must Also Administer His or Her Own Practice, Advanced professional practice seminars, Diamond Associates, 1991

For Tax Experts: Reducing the Trauma of Tax Season, Advanced professional practice seminars, Diamond Associates, 1991

Community Relations for the Teacher, Administrator, Educational Staff Member, 1994

Business Diplomacy in an Era of Multiculturalism, Local 535 Service Employees International, 1995

Making the Transition from Formal Engineer or Scientist to Consultant, North America Taiwanese Engineers' Association, Annual Meeting, Milpitas, CA, 1996

Diversity Workshop for Criminal Justice Faculty: Preparing Criminal Justice Professionals for Employment in a Heterogeneous Workplace and Community Administration of Justice, San Jose State University, San Jose, CA, 1997

Successful Business, Marketing, Development and Customer Retention, ASME Small Business Forum, Nov. 9, 2000

Decision Making

Decision Making Tree & Guidelines for Evaluating and Responding to Allegations in Disputed Custody and Visitation Cases, Grant proposal, 1988

Group Problem Solving and Decision-Making, Executive Volunteer Leadership Institute, University of Judaism, Los Angeles, CA, 1997

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Goal Setting for the Service Organization

Diversity

Breaking Down the Walls of Fear and Hate, A series of seven programs. Jewish Community Center, Santa Clara University, Santa Clara, CA, 1991

Diversity, Harassment and Discrimination, Giurlani, USA, 1993

Diversity with a Difference, California Association of Regional Occupational Centers and Programs, 1994

Diversity Workshop for Criminal Justice Faculty: Preparing Criminal Justice Professionals for Employment in a Heterogeneous Workplace and Community, Administration of Justice, San Jose State University, San Jose, CA, 1997

Allowing Diversity in Corporate America Requires Acceptance of Differences

Diversity in Dispute Resolution

Managing a Diverse Workforce

Engineering

Communicating with the Engineer, For BPAA, San Jose, CA, 1987 And again for BPAA, San Diego, CA, 1988

Evaluation

Evaluations and Professional Conduct, Department of Occupational Therapy, San Jose State University, San Jose, CA, 1977

Child Abuse Assessment, Reporting and Treatment, San Jose State University, San Jose, CA, 1987

Decision Making Tree & Guidelines for Evaluating and Responding to Allegations in Disputed Custody and Visitation Cases, Grant proposal, 1988

A Rational Approach to Child Abuse Evaluations, California Attorneys for Criminal Justice—San Francisco, CA

The Emperor's New Clothes—Child Sexual Abuse Evaluations, Vocal Conference

Employee Interviewing and Evaluation, Evaluating Executives for the Management Team

Psychological Assessment Techniques for the O.T.

Psychological Evaluations for Mental Health Professionals

Occupational Therapists Understanding Psychological Evaluations

For Men Only: About Working with Women Today, 1991

For Men Only: Understanding Women in Management, 1991, *Women in Construction*, 1994

Gender Issues

Men and Women Together in the Workplace, 1980

He/She Understanding the Differences

Men and Women—Understanding Each Other for Women in Fire Service

See also **Sexual Harassment**

Growth and Personal/Professional Development

Own Your Own Business So It Doesn't Own You, Professional development workshop, 2006

Transformation for Success, CSIX speech, 2006

Balancing for Success in Work and Life (speech), 2005

Staying Up During Downtimes, CSIX speech, 2005

Be Powerfully Persuasive Workshop, Research Foundation workshop, 2004

Developing & Maintaining Self-Esteem, Santa Clara Parents Nursery School, Inc., Santa Clara, CA, 1977

A Personal-Social Growth Workshop, Abaco Albury Adventure (a weeklong sailboat therapy retreat)
Adult Growth

Adult Therapy Groups

Are You Too Good for Your Own Good?

Be a Star, Not a Star Polisher

Breaking Out of Your Shell

Building Self-Esteem in Children

Coping with Aging

Day of Self-Hypnosis, Imagery & Relaxation

Divorce: What Are Your Options?

Establishing and Maintaining Growth-Supporting Relationships

Fully Actualized Woman (The)

How to Be Afraid and Have Fun Anyway

How to Understand Your Money

Hypnosis Training

Is Your Home a Haven?

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Loneliness

Love: Reality or Illusion?

Marital Ups and Downs and How to Deal with Them

My Mother/Myself

Occupational Therapists Understanding Psychological Evaluations

Process and Problems of Separation & Divorce

Psychological Assessment Techniques for the O.T.

Psychology As a Career

Psychotherapist and Occupational Therapist

Raising Your Parents (for Teenagers)

Respect—Nobody Treats Me with Respect

Sex Questions (for Teenagers)

Sexuality and Intimacy in Later Years

Shyness

Teenage Therapy Group

Transitions

Triangles

Weight Warriors

Interviewing & Expert Witness Consulting

Investigation and Trial Preparation in Child Sexual Abuse Cases, Vanderburgh County Sheriff's Department, Evansville, IN, 1988

Management

Cultural Differences in Meetings, Client workshop, 2006

Goal Setting and Time Management, Client workshop, 2006

Management Workshop for Managing Work in Rapidly Changing Cultures, (3 CEOs in 3 years), Client workshop, 2006

Managing Meetings, Client workshop, 2006

Own Your Own Business So It Doesn't Own You, Professional Development Workshop, 2006

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Managing for Creativity, 2005

Group Decision Making and Problem Solving, 2005

Working with People from All Cultures/in All Countries, 2005

Styles of Management, Client workshop, 2004

Six Sigma Basics, CEO Leadership Forum, 2004

Managing Your Board, CEO Leadership Forum, 2004

Management Training for Professional Growth & Succession Planning, A nine-month weekly program for GDA Technology, Inc., San Jose, CA, 2003 - 2004

Management Training Monthly Meetings, Samtrans, San Carlos, CA, 2002 - 2003

Board of Directors Training, CEO Leadership Forum of Silicon Valley, 2001 - 2004

Executive Team Development & Maintenance, CEO Leadership Forum of Silicon Valley, 2001 - 2004

Making Powerful Presentations, CEO Leadership Forum of Silicon Valley, 2001 - 2004

What it Takes to be A CEO, CEO Leadership Forum of Silicon Valley, 2001 - 2004

Motivation and Morale, CEO Leadership Forum of Silicon Valley, 2001 - 2004

Hypnosis as a Multi-Faceted Tool, Kiwanis Club, 1979

Committees—Their Purpose & Responsibilities, O'Connor Hospital, San Jose, CA, 1987

Manager of the '90s, Employment Development Department, Oakland, CA, 1991

Managing the Business of Your Profession, Advanced professional practice seminars, Diamond Associates, 1991

Creating a Drug-Free Workplace, Black Mountain Spring Water, San Carlos, CA, 1992

Managing Sexual Harassment in the Workplace, Oakland East Bay Electric Club, Oakland, CA, 1992

Sexual Harassment: The Challenge of Finding Balance in the Workplace, San Jose State University, San Jose, CA, 1992

Strategies for Staying Up in a Down Economy, Employment Development Department, 1992

Understanding and Minimizing Sexual Harassment, Mission College Staff Development, Santa Clara, CA, 1992

Violence Against Women (panel), DeAnza College, Cupertino, CA, 1992

'90s Manager: Sensitive to Employee Relationships, Employment Development Department, 1992
And Employer's Advisory Council, San Jose, CA, 1993

Protecting the Employer and Employee in Changing Organizations, UC Santa Cruz Extension, 1993

Excellence in Leadership, Workshop, 1993

Resolving Workplace Conflict, SEIU Local 535 1995 Clerical Conference

Becoming Agents of Change for Simplifying and Working Smarter, Chamber of Commerce, Brisbane, CA, 1995

Homeward Bound—Adolescent Re-Entry Evaluating Program Effectiveness, Pre- and post-questionnaires

Managing for Creativity, A series of corporate workshops, 1998

Marketing, Quarterly Workshops for SCORE, 1997 - 1998

Consultants' Barriers to Success, International Management Consultants, 1998

Creative Recruitment and Retention in a Competitive Environment, Employee Relations Institute: League of California Cities, Monterey, CA, January 2001

Alternative Dispute Resolution

Are We Really Who We Say We Are?

Board of Directors—A Common Mission

Career Development/Change/ Path Conflict Resolution

Conflicting Needs of Production and Sales (The Sometimes)

Constructive Ongoing Corrections

Cooperation vs. Competition Internally

Cultural Expectations, Understanding Management

Customer Service Means an Attitude for Helpfulness

Defusing Difficult Interactions

Delegation—Not Abrogation

Discrimination Destroys Divisions

Enhancing Communication Skills in the Boardroom

Ethics, Integrity, Etiquette, and Corporate Culture

Excellence Is an Attitude of Quality

Eyes of the Beholder: Harassment/Discrimination (The)

For Men Only: Understanding Women in Management

Front End (Teaching) vs. Back End (Criticism) in Management & Problem Solving

Goal Setting for the Service Organization

Group Problem-Solving and Decision Making

Hiring, Interviewing, Motivating the Right People

Importance of Ethics and Reputation in Business (The)

Innovation and Creativity

Interviewing Skills

Interviewing Techniques

Leadership Styles, Development and Effectiveness

Managing for Autonomy

Managing for Excellence

Marketing and Sales are Different Concepts

Meetings and Agenda Building

Men and Women—Understanding Each Other

Motivating and Focusing Employees for Increased Efficiency

Motivating and Focusing Employees for Increased Service

Motivation, Morale & Money in the Marketplace

People Decisions

Performance Appraisal and Goal Setting

Philosophy Isn't Just Another Buzz Word

Roles & Responsibilities in the Workplace

Speak Up Before You Explode

Strategic Planning

Strategies for Staying Up in a Down Time

Streamlining and Re-Engineering for Success

Stress Management and Reduction Through Understanding

Synergy in Executive Teams

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Teaching Maximizes Performance

Team Development and Structure

Teasing Hurts

Two Components of Self-Esteem (The)

Two Professional Families

Understanding the Other Sand Box

What Does the Customer Really Want

What Happens Without Ethics

Women's Issues in the Workplace

Workplace Healing

Mediation

Mediation: Issues of Custody & Visitation, American Psychology-Law Society presentation, Santa Clara County, CA

Professional Training and Development

Professional Practice Roundtable, 2002 - 2004

Psychology As a Career, William C. Overfelt High School, San Jose, CA, 1975

Psychology As a Career, Mitty High School, San Jose, CA, 1976

Building Self-Esteem in Children, Cambrian Parent Preschool, San Jose, CA, 1977

Evaluations and Professional Conduct, Department of Occupational Therapy, San Jose State University, San Jose, CA, 1977

Child Sexual Abuse, Professional Training, San Jose State University, San Jose, CA, 1987

Nobody Treats Me With Respect, Clemson University, 1992

Developing and Maintaining a Successful Private Practice for the Newly Career-Oriented Woman

People Decisions

Perfection or Excellence

Recession—Surviving It

Relocation—The Psychological/Family Issues

Respect: Gaining, Keeping, and Giving It

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Training Program for Secretaries

Quality and Continuous Improvement

Focus, Awareness & Relaxation Help with Zero Defects, Signetics, Santa Clara, CA, 1984

Motivating and Focusing Employees for Increased Service Chamber of Commerce, Morgan Hill, CA, and Santa Clara, CA, 1992

Relationships

Establishing and Maintaining Growth-Supporting Relationships, St. Ann's Singles, Palo Alto, CA, 1976

Training Your Parents to Understand, Mitty High School, San Jose, CA, 1977

Marriage and the Family, San Jose City College, San Jose, CA, 1978

Relationships, Future Think, San Jose City College, San Jose, CA, 1978

Sexuality and Intimacy in Later Years, Senior Adult Services, San Jose Parks and Recreation, San Jose, CA, 1979

The Battering Relationship, Department of Psychiatry, Good Samaritan Hospital, San Jose, CA, 1988

The Resurgence of Hate in the '90s, San Jose West Rotary, San Jose, CA, 1991

How to Dialogue with Family, Employment Development Department, ProMatch, Sunnyvale, CA, 1992

Let Your Colors Shine Through, Image As a Reflection of Self, 1992

Adult Growth

Adult Therapy Groups

Establishing and Maintaining Growth-Supporting Relationships

How to Be Afraid and Have Fun Anyway

Is Your Home a Haven?

Marital Ups and Down and How to Deal with Them

Process and Problems of Separation & Divorce (The)

Sex and Intimacy in Later Years

Shyness

Transitions

Triangles

Sexual Harassment

'90s Manager: Sensitive to Employee Relationships, EDD, Berkeley, CA, 1991

Managing Sexual Harassment in the Workplace, Santa Clara Chamber of Commerce and Convention and Visitors Bureau, 1982, and
Oakland East Bay Electric Club, Oakland, CA, 1992, and
San Mateo Bar Association, San Mateo, CA, 1995

How to Handle Discrimination or Sexual Harassment by Your Employer, Friend, or Neighbor, Santa Clara County, CA, Social Services Agency, 1992

Sexual Harassment: Changing Legal and Social Norms, Chamber of Commerce, Sunnyvale, CA, 1992

Sexual Harassment: The Challenge of Finding Balance in the Workplace, San Jose State University, San Jose, CA, 1992

Understanding and Minimizing Sexual Harassment, Mission College Staff Development, Santa Clara, CA, 1992

Diversity, Harassment and Discrimination, Giurlani, USA, 1993

How to Avoid and Identify Sexual Harassment, Perimeter Security & Sound, Inc., San Jose, CA

Sexual Harassment and Changing Social & Legal Issues

See also **Gender Issues**

Stress

Hypnosis—Stress Reduction, Kiwanis Club, Cambrian Chapter, San Jose, CA, 1981

Focus—Awareness and Relaxation, Signetics, Sunnyvale, CA, 1984

The Stress of Tax Season, MAP Committee of CPA Association, 1988

Staying Up During Hard Times, Employment Development Department, ProMatch, Sunnyvale, CA, 1992

Emergency Room Stress—Staff & Physicians, Sacramento Medical Center, Sacramento, CA and for Good Samaritan Hospital, Los Gatos, CA

Make Your Life Less Stressful, Hadassah, San Jose, CA

Stress—And Stress Related Topics for
American Association of University Women
Toastmasters
Kiwanis
Hadassah
(and innumerable other organizations in the past)

Stress in the Emergency Room—Patients Knowing What to Expect, Sacramento Medical Center, Sacramento, CA

Managing and Minimizing Stress

Reducing Unnecessary Stress

Understanding Your Own Stress Triggers—and How to Reduce Them

Teams (Groups)

The Occupational Therapist & the Psychologist As a Team, San Jose State University, San Jose, CA, 1976

A Personal-Social Growth Workshop, Abaco Albury Adventure (a weeklong sailboat therapy retreat)

Adult Growth Group

Adult Therapy Groups

Couples Group

Establishing and Maintaining Growth-Supporting Relationships

Psychotherapist and Occupational Therapist Teams

Weight Warriors

Women

Be the Best You Can Be

Planning for Profitability, Women in Consulting, 2006

Handling of Stress, American Association of University Women, Sunnyvale, CA, 1979

The Battering Relationship, Department of Psychiatry, Good Samaritan Hospital, San Jose, CA, 1988

Women Who Abuse Their Children, Department of Psychiatry, Good Samaritan Hospital, San Jose, CA, 1988

Fun and Supportive Help for the Woman Doctor Who Is Juggling It All, Advanced professional practice seminars, Diamond Associates, San Jose, CA, 1991

Nobody Treats Me with Respect, Professional Development for Women Conference, Clemson University, 1992

Violence Against Women (panel), DeAnza College, Cupertino, CA, 1992

Women in the '90s: A Status Update: The Glass Ceiling—Backlash—Harassment, 1993

Women in Construction, 1994

Are You Too Good for Your Own Good? Soroptimists, San Jose, CA, June 18, 1997, and American Business Women's Association, Several Chapters, 1997 - 1998

Be a Star Instead of a Star Polisher: Strategies for Corporate Success for Women in the Workplace American Business Women's Association, several chapters, 1997 - 1998

Men & Women Volunteering Together, Silicon Valley B'nai Brith, San Jose, CA, June 26, 1997

Fully Actualized Woman (The)

My Mother/Myself

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